From MESS to SUCCESS

INFORMATION ARCHITECTURE GUIDE FOR WORDPRESS



Content

Design & User Interface

User Experience

Development

Other



CREATE OR CURATE STUFF PEOPLE CONSUME

DESIGN STUFF PEOPLE SEE

BUILD STUFF PEOPLE INTERACT WITH

BUILD STUFF PEOPLE BUILD WITH

★

SUPPORT, HOSTING, SEO, ETC.

WHAT IS Information Architecture?

- 1. The structural design of information.
- 2. The art and science of organising and labelling to support usability & findability.





Key Terms

LANGUAGE IS IMPORTANT!

Findability



How easy it is for users to find an item they are actively looking for - typically via search and/or navigation.

Discoverability



How easy it is for users to come across an item without actively looking for it for example, linked content

Information Scent



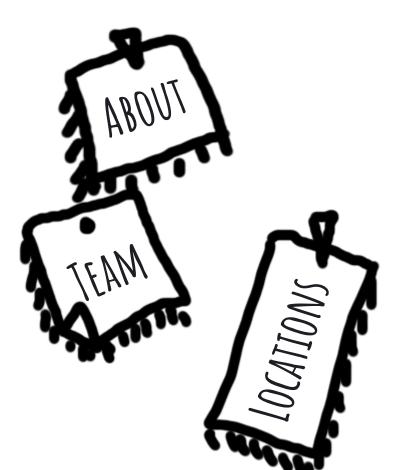
A user's estimate of the value of a link, based on how likely they think it is to help them reach their goal. TIP 1:

CARD SORTING

10CATIONS STEP 1. BRAINSTORM

LOCATIONS STEP P. BRANNYTORMK

STEP 3. GROUP

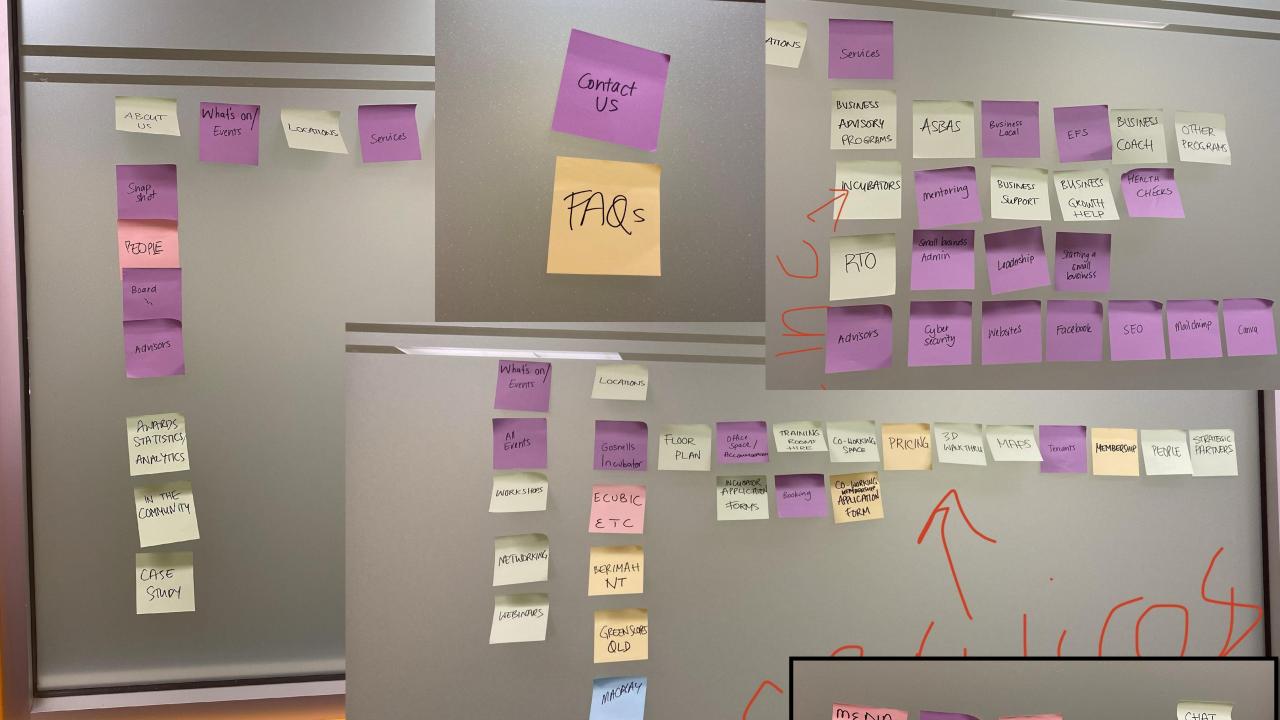












LOGIN

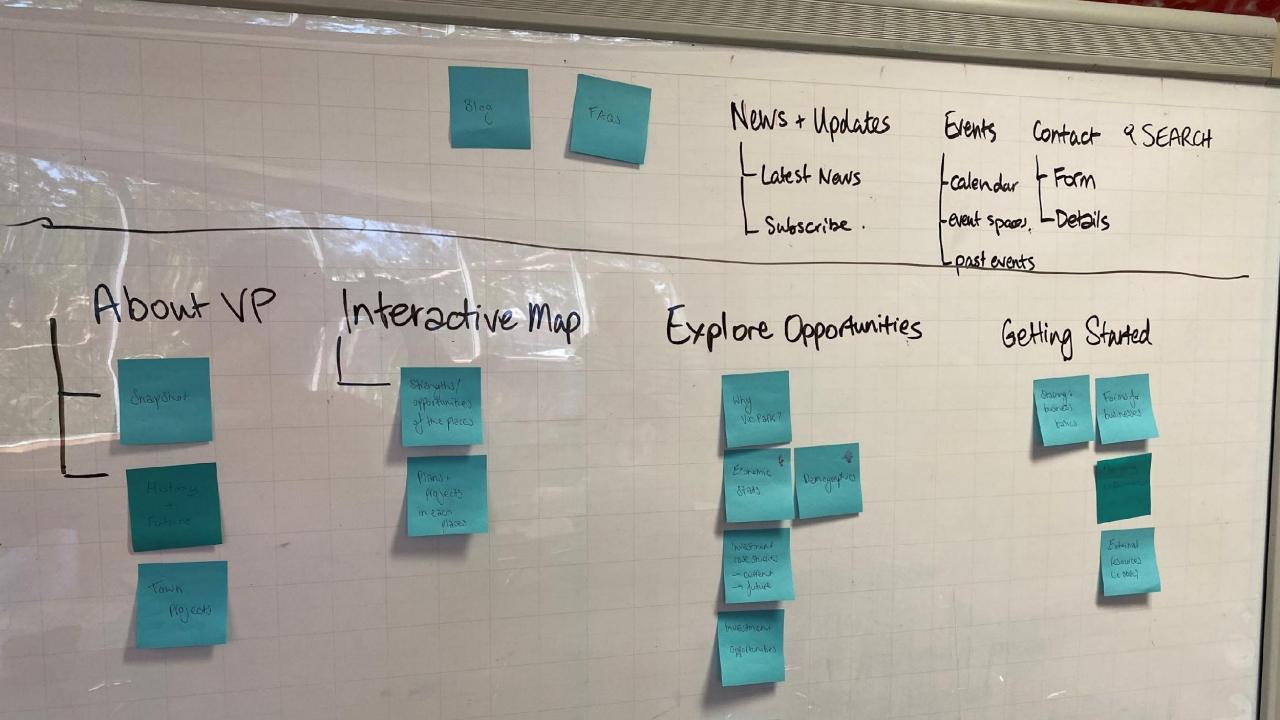
ABOUT US What's on/ Events

LOCATIONS

Services

RE SOURCES LIBRARY

Contact US



JOB DONE.

JOB DONE?

- Content inventory
- Content audit
- Information grouping
 - Taxonomy Development
 - Descriptive Information Creation



IA VS NAVIGATION
(NIELSEN NORMAN GROUP)

MAKING SENSE OF IT ALL...

What exactly is a taxonomy?

(AND WHY DO I NEED THEM?)



taxonomy NOUN

- the scientific process of classifying things(= arranging them into groups)
- 2. a particular system of classifying things

- THE OXFORD ADVANCED AMERICAN DICTIONARY

In Practice...

- 1. Types of content
- 2. Groups of content

SMEROPAGE & TAGS

DATECLE

EDENTIONS

PORMISSIONS

USERARCHY

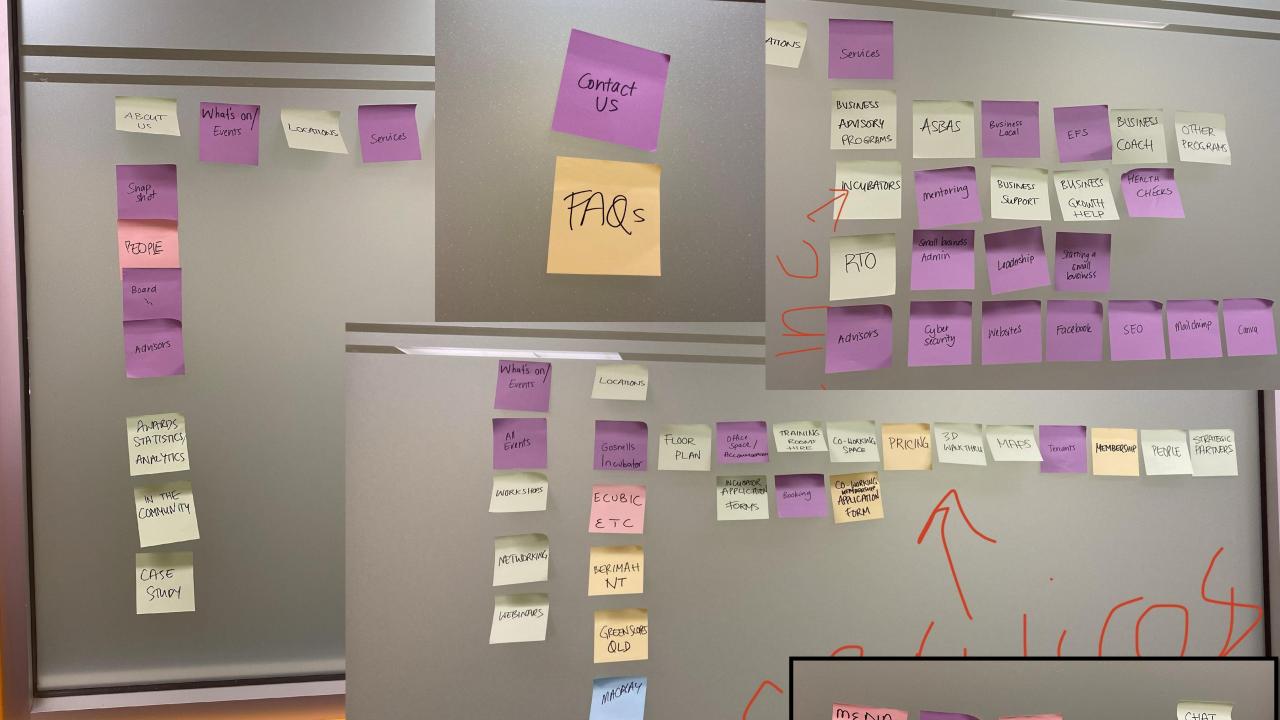
DOWNLOADABLE RESOURCE

... (IAW DHOORTS, MEDAEL)ON SHIPS.

Relationships are Key...

TO USABILITY AND FINDABILITY!

- Search
- ✓ Filters
- Cross-linking
- Functionality



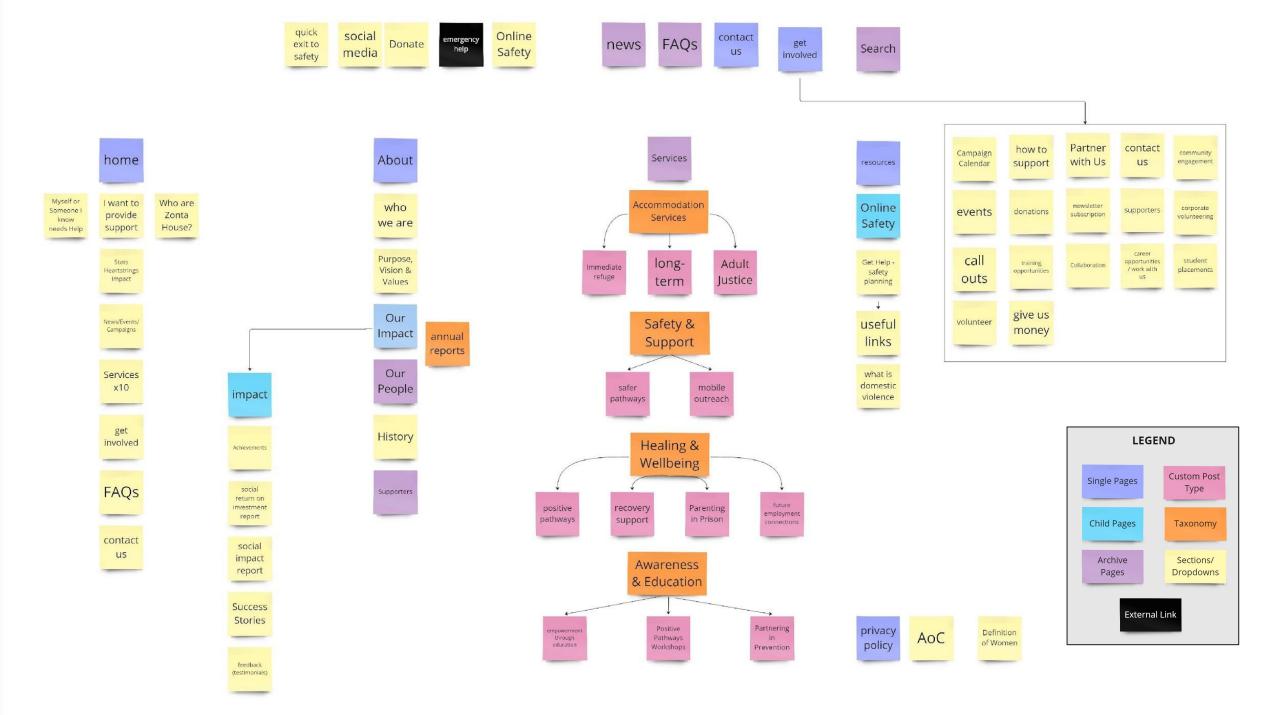
Home	About	Services	Programs	Program (e.g. EFS)	Events	Individual Event
Team (e.g. Board)	Teams	Team Member	Locations	Location (e.g. Sydney)	Pricing	Tenants
Tenant >4	5 Courses	Course (e.g. SSH123) 5 -	RTO	⁰ Contact	Location 3 Type (e.g. Incubator)	Blog
Topic (e.g. finance) ~1	Tags (e.g. specific software) LOT	Partners 5 -	Event Type (e.g. 6 workshop)	Jobs	Media Kit	Landing Page(s)
o Advisor	S Advisors >5	Specialty (e.g. CRMs) LOT	? Blog Post	Resource >5	Resource Types(e.g. infographic)	FAQs
Case Study >5	Case Studies	s Register	Resource Library	FAQCategory(e.g.Incubator)	Job	Advisor Application

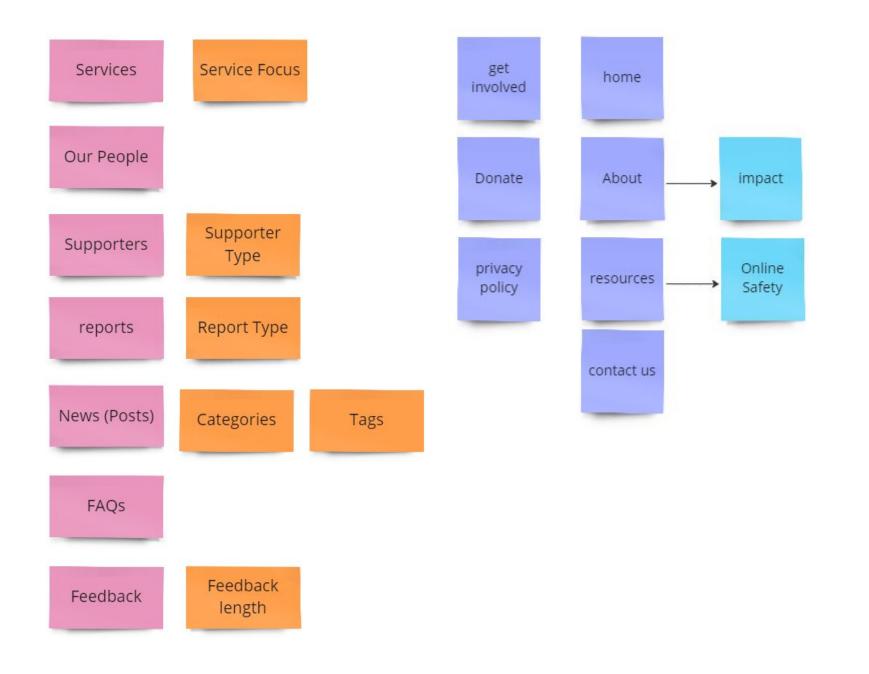
TIP 2:

COLOUR CODE

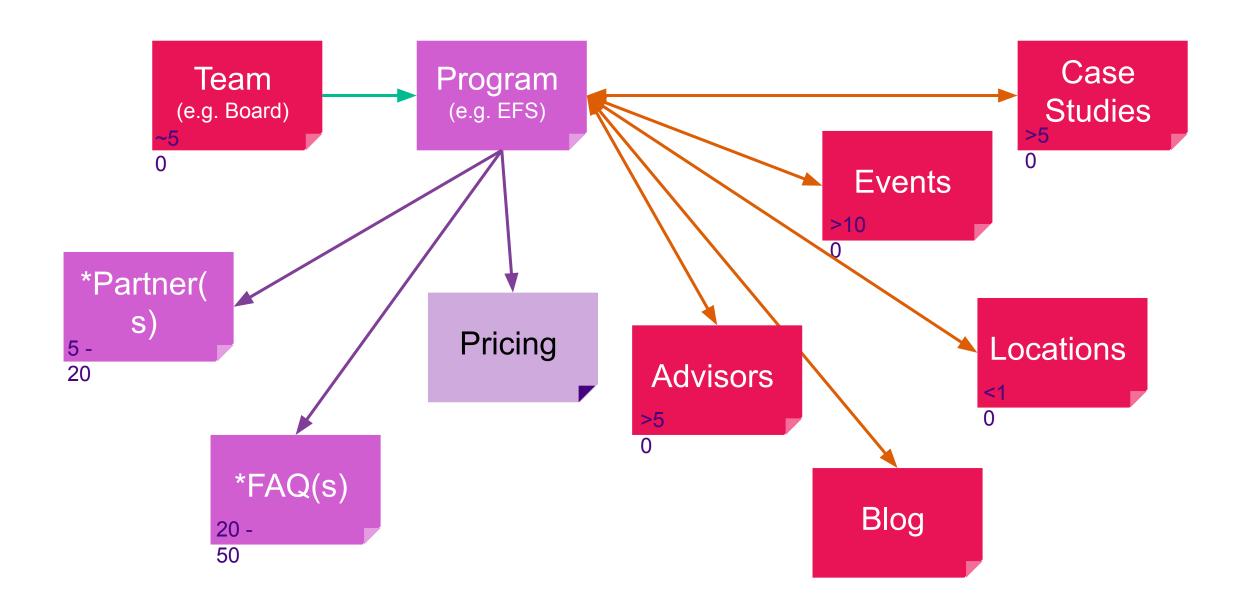
Standard Static Page	Custom Content Type (e.g. Event)	Hierarchical Taxonomy (e.g. Category)
Child Page	Dynamic Page (e.g. Archive)	Non-Hierarchical Taxonomy (e.g. Tags)
Section (anchor link)	Landing Page (not in nav)	External Link

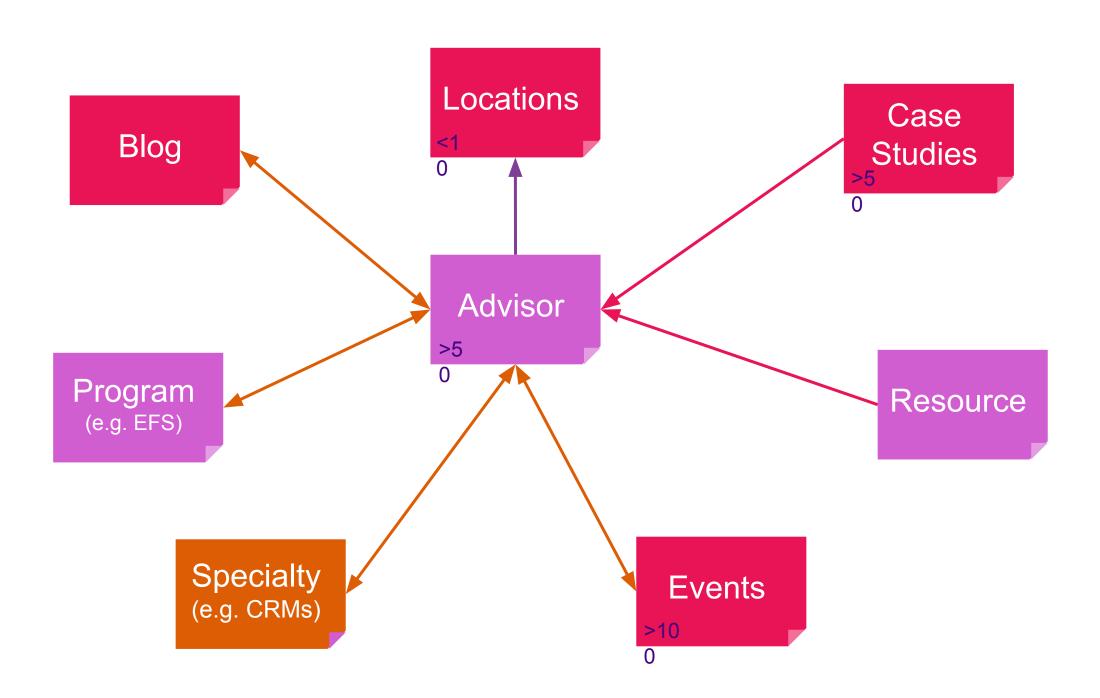
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o Tenant	Courses 5 -	Course (e.g. SSH123)	RTO	Contact	Location Type (e.g. Incubator)	o Blog
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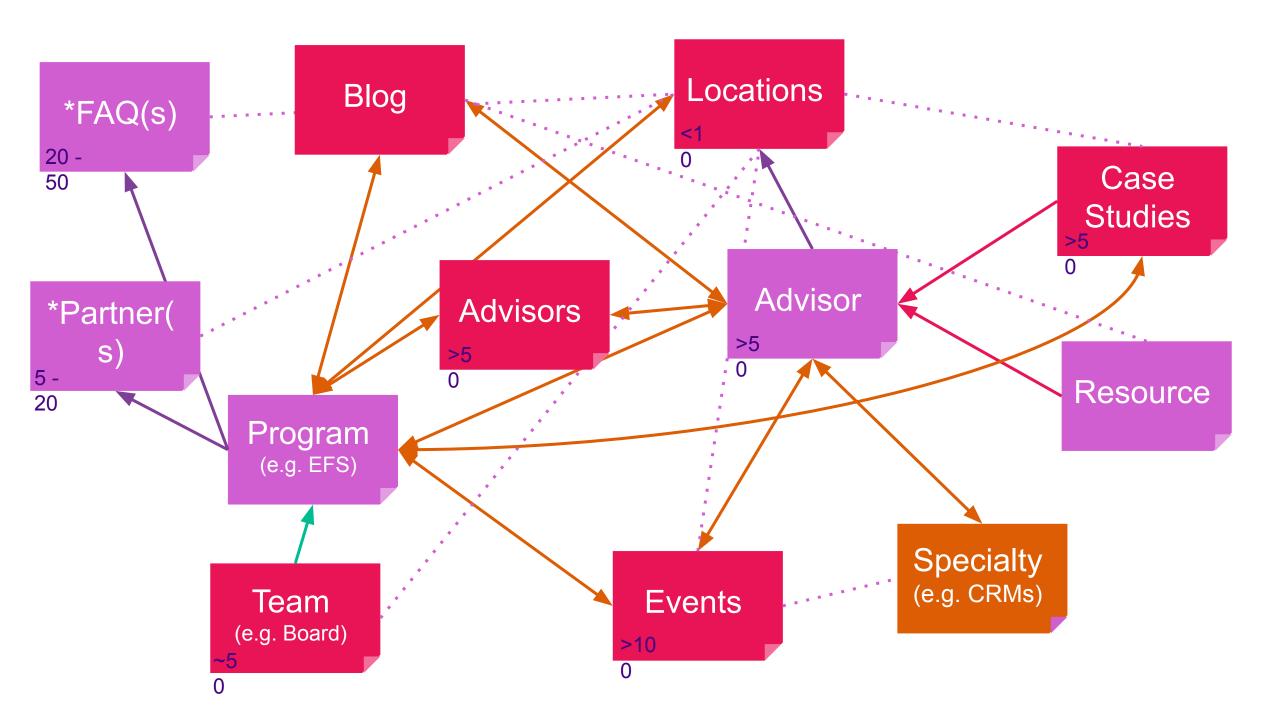












Post Type Plural Name	Fields Required / Info	Taxonomies
Pages		
Services		
People		
Supporters		
Reports		
News		
FAQs		
Feedback		

Post Type Plural Name	Fields Required / Info	Taxonomies	
Pages	FAQs - Relationship	None	
Services	Block Editor, FAQs	Service Focus	
People	Bio, Headshot, LinkedIn, Role	Team	
Supporters	Logo, URL	Supporter Type	
Reports	PDF Upload, Publish Date Report Type		
News	Default 'Posts' – Rename	Categories, Tags (Default)	
FAQs	Question, Answer (WYSIWYG) Pages, Services (Relationships)	None (for now)	
Feedback	Feedback Content (WYSIWYG)	Feedback Length (short/med/long)	

TIP 3:

LEARN THE BASICS

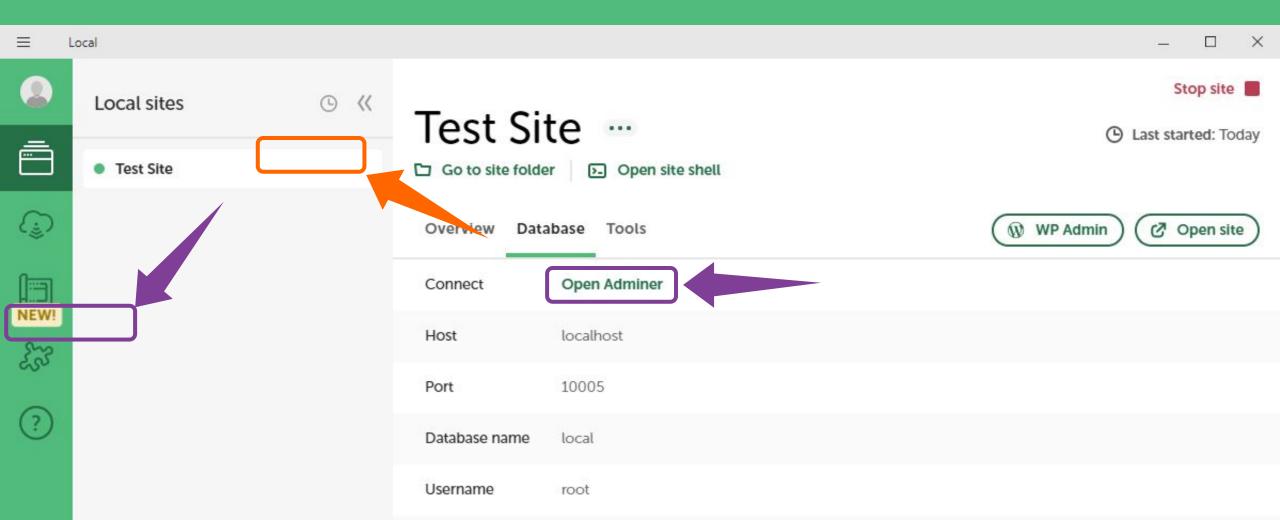
wp_postmeta

AND OTHER SCARY DATABASE TABLES

To truly nail Information Architecture, you need to understand the basics of how your data is stored in WordPress!



https://localwp.com/



REMINDER

YOU ARE NOT THE USER!





www.jominney.com



@jo_minney



jomarieminney



@JoMinney

I would like to acknowledge the following organisations for their financial support that enabled a couple of Aussies to attend **WCUS**



WCUS TRAVEL PARTNERS

